

Plant Guarantee

*Purchased and planted between April 1 and September 15

We stand behind the quality of our plants and strive to offer options that will survive in your garden. Shrubs and trees, unless otherwise marked, are guaranteed for one year from the purchase date. Perennials and grasses are not guaranteed. It is the responsibility of the customer to follow our planting and watering recommendations. We may require a drip irrigation system for larger plantings to ensure ample water.

Dead plants will be replaced after May 15th with the same size plant, or credit will be issued for the appropriate amount, with proof of purchase and the condition of the plant verified. Credit can be used towards plant material. No cash refunds. We will extend the guarantee period to cover this waiting time if the plant was originally purchased earlier in the spring.

THE FOLLOWING ARE NOT GUARANTEED:

- Plants purchased at a discount
- Perennials, ornamental grasses, grass seed, Zone 5 plants, annuals, vegetables, herbs, bareroot material, tender succulents, plants in containers, above ground planters, or any other plant material we determine is not appropriate for the area at the time of sale
- Situations out of our control such as incorrect planting, delayed planting, weather (extreme temperatures, wind, snow loads, lightning, flash flooding), mechanical damage, chemical damage, animal/pest damage or insufficient care
- Replacement plants (we guarantee the initial purchase, but not the replacement plant)
- Delivery and planting cost
- Individually marked plants including, but not limited to: Balled and Burlapped Junipers and Ponderosa Pine, Tree form Hydrangeas, Fernleaf Peonies, Itoh Peonies, Japanese Maples, Lavender, Arborvitae, Ginkgo, Peach trees