

2024 Tree & Shrub Guarantee

We strive to offer plants that will survive in your garden. Shrubs and trees, unless otherwise marked, that are planted by Gardenwerks and are hooked up to an irrigation system are guaranteed for one year from the purchase date. Perennials and grasses are not guaranteed.

Dead trees and shrubs will be replaced after May 15th with the same size plant, or credit will be issued for the appropriate amount, with proof of purchase and the condition of the plant verified. Credit can be used towards plant material. No cash refunds. We will extend the guarantee period to cover this waiting time if the plant was originally purchased earlier in the spring.

THE FOLLOWING ARE NOT GUARANTEED:

- Plants purchased at a discount
- Situations out of our control such as weather (extreme temperatures, wind, snow loads, lightning, flash flooding), mechanical damage, chemical damage, animal/pest damage or insufficient care
- Replacement plants (we guarantee the initial purchase, but not the replacement plant)
- Delivery and planting cost
- Individually marked plants including, but not limited to: Balled and Burlapped Junipers and Ponderosa Pine, Tree form Hydrangeas, Japanese Maples, Arborvitae, Gingko, Peach trees
- Evergreens purchased and planted after September 15th